

INFORMATION TECHNOLOGY ANALYSIS COLLEGE CREDIT CERTIFICATE

The Information Technology Analysis college credit certificate prepares students for employment as a:

- Microcomputer Support Specialist
- Help Desk Specialist
- User Support Specialist
- Applications System Specialist
- Information Systems Specialist
- Technical Support Specialist
- Computer Repair Technician
- Computer Salesperson
- Office Systems Support Specialist
- Software Tester

The program also provides supplemental training for persons previously or currently employed in these occupations as well as for those new to the Information Technology field. It will also help prepare students to sit for the A+, Security+, and Network+ certification exams.

The certificate is upward compatible with the Computer Information Technology, Associate in Science Degree (<https://lssc-public.courseleaf.com/academic-programs/career-technical-education-programs/computer-information-technology-as/>)

Academic Advising

- advising@lssc.edu 352-787-3747

Career Development Services

- Careers@lssc.edu 352-323-3603

Program Contact Information

- Dr. Christopher Sargent, Associate Vice President of Workforce Programs CIT@lssc.edu (cit@lssc.edu) 352-323-3635
- Workforce Programs Main Office 352-435-5024

Code	Title	Hours
Program Core Courses		
CGS 1100	Business Computer Applications	3
CTS 1155	Help Desk Customer Service	3
CAI 1000	Introduction to Artificial Intelligence	3
CTS 1138C	PC Hardware and Operating Systems (A+)	3
CTS 2134	Network+ Concepts	3
CTS 2142	Project Management Concepts	3
CGS 1000	Introduction to Information Technology	3
CTS 2334	Server Administration	3
CIS 2321	Systems Analysis & Design	3
Total Hours		27

Students should make an appointment with the program director/dean prior to or immediately after enrolling to discuss the nuances of the program.

For information about career options, visit www.lssc.edu/careers (<http://www.lssc.edu/careers>).

Students must complete 25% of each program's total credit hours at LSSC and earn a grade of C or higher in all certificate courses.