

# INFORMATION TECHNOLOGY SUPPORT SPECIALIST COLLEGE CREDIT CERTIFICATE

The Information Technology Support Specialist college credit certificate prepares students for employment as a:

- IT Support Specialist
- Network Support Specialist
- User Support Specialist
- Server Administration Specialist
- Database Server Support Specialist

The program also provides supplemental training for persons previously or currently employed in these occupations as well as for those new to the Information and Network Technology fields. It will also help prepare students to sit for the A+, Network +, and Server+ certification exams.

The certificate is upward compatible with the Computer Information Technology, Associate in Science Degree (<https://lssc-public.courseleaf.com/academic-programs/career-technical-education-programs/computer-information-technology-as/>)

## Academic Advising

- [advising@lssc.edu](mailto:advising@lssc.edu) 352-787-3747

## Career Development Services

- [Careers@lssc.edu](mailto:Careers@lssc.edu) 352-323-3603

## Program Contact Information

- Dr. Christopher Sargent, Associate Vice President of Workforce Programs [CIT@lssc.edu](mailto:CIT@lssc.edu) ([cit@lssc.edu](mailto:cit@lssc.edu)) 352-323-3635
- Workforce Programs Main Office 352-435-5024

Code	Title	Hours
<b>Program Core Courses</b>		
CGS 1000	Introduction to Information Technology	3
CTS 1155	Help Desk Customer Service	3
CAI 1000	Introduction to Artificial Intelligence	3
CTS 1138C	PC Hardware and Operating Systems (A+)	3
CTS 2134	Network+ Concepts	3
CTS 2334	Server Administration	3
<b>Total Hours</b>		<b>18</b>

Students should make an appointment with the program director/dean prior to or immediately after enrolling to discuss the nuances of the program.

For information about career options, visit [www.lssc.edu/careers](http://www.lssc.edu/careers) (<http://www.lssc.edu/careers>).

Students must complete 25% of each program's total credit hours at LSSC and earn a grade of C or higher in all certificate courses.